



Jill M. Galvez
Councilmember
District 2, Northwest

June 1, 2022

Dear Cherished Constituent,

It is with great pleasure that I share with you the news that beginning June 13, 2022, **seniors 55 and older can take unlimited FREE door-to-door electric shuttle rides** throughout most of Northwest Chula Vista. A companion or your pet is welcome to ride along for FREE!

The new Chula Vista Community Shuttle is a program that I have worked on for three straight years! Please note that the program is entirely grant-funded **and no taxpayer dollars have been used** for this beneficial program.

I'm very grateful to the Community Congregational Development Corporation, the California Air Resources Board, Ride Circuit, and most of all, the Chula Vista City staff members who worked hard on the grants and details of this service.

In anticipation of the service start date, I have compiled instructions on how to download the Ride Circuit App on your smartphone. You can **download the Ride Circuit App today** on your smartphone!

Please note that there will be a telephone number to call if you do not have a smart phone.

When the service begins, we anticipate that **it will operate Monday - Friday, 7am-7pm**. We are hoping to expand the service area and hours of operation.

The Chula Vista Community Shuttle will have a total of 6 vehicles operating in a 3 mile area, one is an ADA van. The six vehicles will be clearly marked, identifiable and wrapped in advertising. They will be driven by regular Ride Circuit Ambassadors (regular employees).

Attached is a map of the service area, information on the program, and instructions on how to download the app.

Thank you in advance for taking the shuttle and teaching family and friends how to use it. **The more we use the Chula Vista Community Shuttle, the better our chances of expanding the program throughout the city.**

Sincerely,

Jill M. Galvez
Councilmember District 2, Northwest
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Chula Vista Community Shuttle

Coming Early 2022!



Chula Vista & Circuit On-Demand Local Electric Shuttles

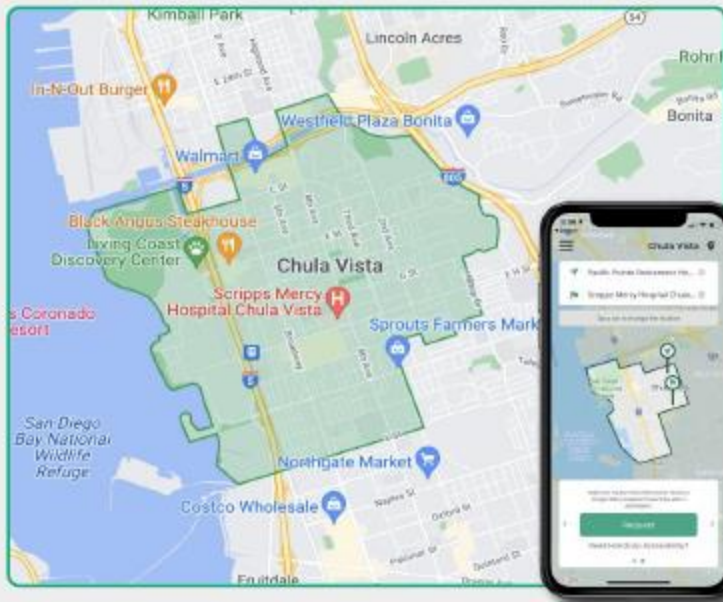
Free for Seniors (55+) | All-Electric Vehicles | Door to Door Service | ADA Accessible

Funding:

- \$997,833 Clean Mobility Options Voucher Pilot Program; and
- \$1,000,000 Community Congregational Development Corporation (CCDC) Grant.



**Sample Vehicles*



About:

Serving Northwest Chula Vista in the identified service area weekdays beginning in early 2022. Year one service to be available to seniors only, with expanded service in year two for a low fare to all other riders.

Access rides through a bilingual (English/Spanish) mobile App, call ahead or kiosks. Connecting to healthcare, grocery, senior centers, transit hubs and local attractions!

City Goals: Meets objectives in the Climate and Age-Friendly Action Plans to reduce greenhouse gas (GHG) emissions and increase livability for all ages by providing transportation that:

- Reduces reliance on single occupant vehicles;
- Provides access to those without vehicles; and
- Ensures seniors have convenient access to amenities and social opportunities.

How to download and install the **Ride Circuit App** on your smartphone

1) Go the App Store (or place where you download applications on your cell phone. Type “**Ride Circuit**” into the search menu:

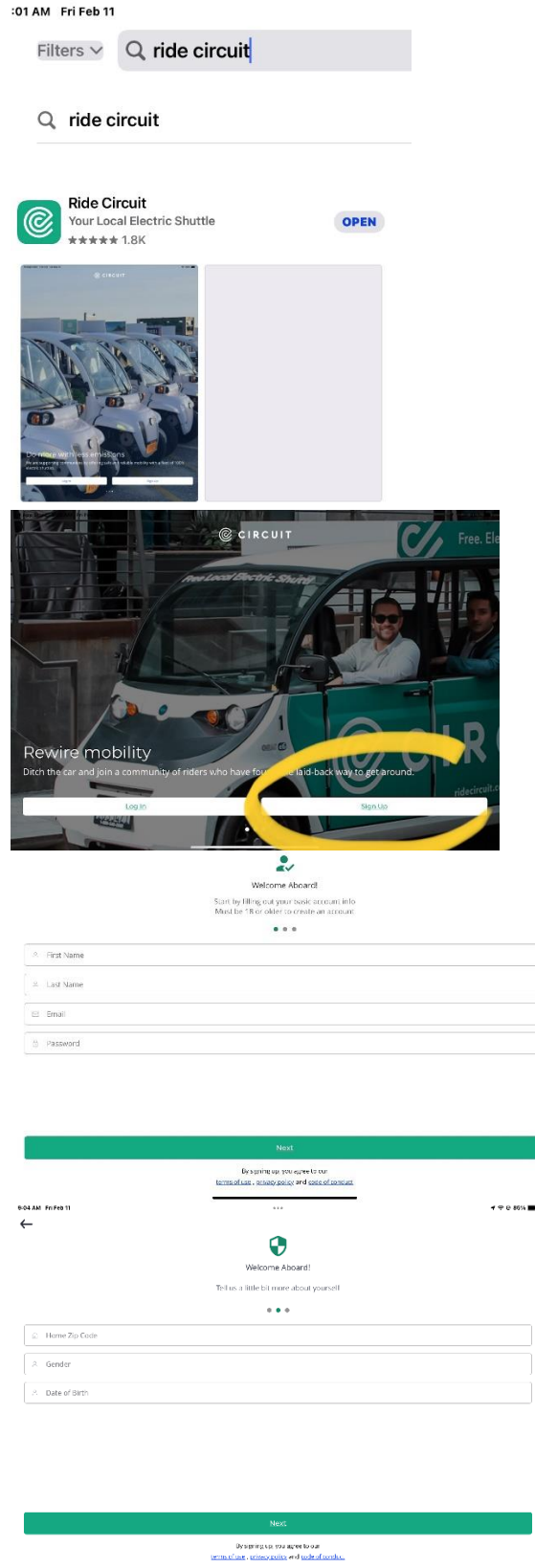
2) Download the **Ride Circuit App** on your phone:

3) Click “**Sign Up**”

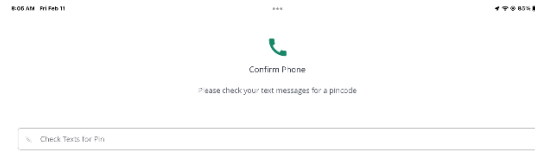
4) Enter your First and Last name, Email address, and choose (AND REMEMBER) your password:

5) Enter your gender and birthdate.

If you are 55 or older when you use this service, you will be picked up. If not, you will need to ride as a companion to someone who calls the shuttle from their phone.



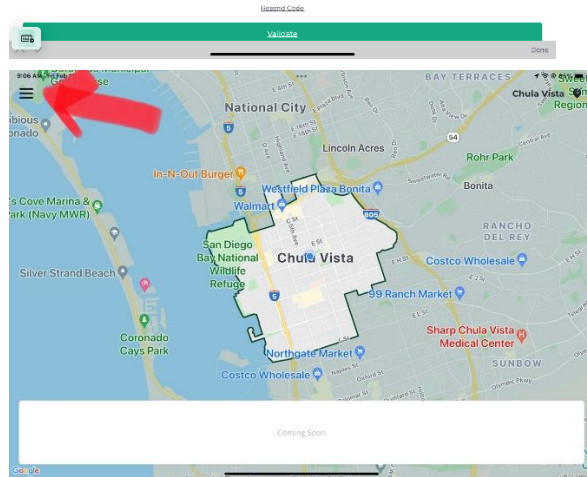
- 6) You need to have a cell phone to use the App. When you register, the App will send a text message with a 4-digit PIN to the cell phone number you register. Check your text message and enter this on the next screen.



Note: sometimes the App will not let you exit and check your messages because your phone doesn't allow multi-tasking, so you might want to enlist some help with this step.

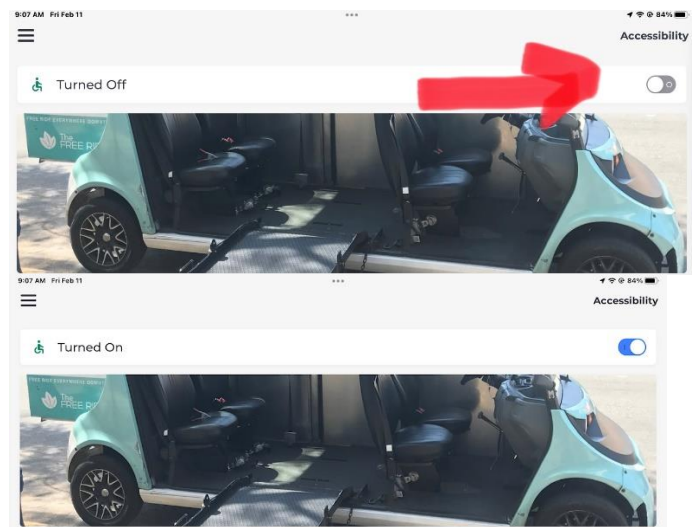
- 7) This is what the app looks like after you've downloaded it. Note that it says "Coming Soon" at the bottom of the screen (anticipated start date: Mid- to Late- March 2022).

If you need to use the ADA Shuttle for people with disabilities or special needs, click on the three lines at the top left corner of your screen.



- 8) Click on Accessibility and turn it on. From this point forward (when this is turned on), the only shuttle that can pick you up is the one ADA van. It may take longer for the ADA van to arrive for you. There are five sedans and one ADA van.

- Ride
- Locations
- Payments
- Ride History
- Edit Profile
- Accessibility
- More Options
- Log Out



9) The **Circuit** App (to call the Chula Vista Community Shuttle) is now installed on your phone.

I would recommend that you **allow your phone to remember your log in and password.**

Always keep your location services on to use this app so that the driver can find you.

Enjoy! Remember, these are **FREE door-to-door rides for people 55+ anywhere in the service area, M-F, 7am-7pm. The shuttles will not leave the service area.** You can walk to the service area or be dropped off to the nearest point for you to walk. You are welcome to bring a companion (for FREE) or a pet.



Beginning June 13, 2022, Monday -Friday 7am-7pm, FREE door-to-door electric shuttles (6) for seniors 55+

